

Cookies Policy

This website, like most Internet sites, uses cookies to improve and optimize the user experience. Here information is provided on what "cookies" are, what type this website uses, and how they can be disabled or deleted.

What are cookies and how are they used on this Copado Solution website?

Cookies are electronic files downloaded onto users' computers during visits to a website, in order to store and recover information. Like most websites, this Copado Solutions website uses cookies to:

- Establish protection and security levels that prevent or hinder cyber-attacks against the website or its users.
- Personalize web browsing and make it easier for users. Cookies are associated with individual anonymous users and their computers, and do not provide references enabling any personal data to be gathered or deduced.

Users can configure their browser to Copado Solutions website and will still be able to access its content. However, please be aware that this may reduce the functionality of the website.

Type, purpose and functions of the cookies used on this Copado Solutions website

1. Classification of the cookies

Depending on how long they remain active on the user's computer, cookies can be divided into:

- **Session cookies:** A type of cookie designed to gather and store information while the user is accessing a website. They are generally used to store information which is only needed for providing the service the user is requesting at the time (e.g., a list of products being bought).
- **Persistent cookies:** A type of cookie where the information remains stored on the user's computer and can be accessed and processed over a period defined by the administrator of the cookie, which may range from a few minutes to several years.

Cookies may also be classified **according to their purpose:**

- **Technical cookies:** These enable navigation on a website, platform or application and the use of its different options or services, such as controlling traffic and data transmission, identifying the session, accessing restricted areas, remembering the

items making up an order, the checkout process, requesting a subscription or participating in an event, the use of security elements while browsing, storing content for streaming video or audio, or sharing content on social networks.

- **Personalization cookies:** These enable users to access the service with some general characteristics predefined according to a set of criteria on the user's computer, such as language, browser type, settings for the region where the service is being accessed from, etc.
- **Analytical cookies:** These enable the cookie administrators to track and analyze the behavior of users of the associated website. The information gathered using this type of cookie is used for measuring the activity of the website, application or platform and to create navigation profiles for site users, in order to make improvements based on analysis of how users use the service.
- **Advertising cookies:** These enable more efficient management of the advertising spaces the publisher may have included on the website, application or platform where the requested service is provided, based on criteria such as the published content or the frequency with which adverts are shown.

Finally, **depending on the body managing the equipment or the domain transmitting and processing the data**, cookies can be classified as:

- **First-party cookies:** These are sent to the user's computer from a server or domain managed by the publisher (in this case, Copado Solutions) from where the service the user requested is provided.
- **Third party cookies:** These are sent to the user's computer from a server or domain which is not managed by the publisher (in this case, Copado Solutions), but by another entity which processes the information obtained through the cookies.

2. Based on the classifications described above, the following cookies are installed when accessing the website

First-party:

- **Technical cookies** These are necessary for navigating the bank's website and using its different options or services, as well as for saving cookie use preferences. They are used to monitor data transmission and traffic, and to carry out security checks.

Third party:

- **Google Maps Service cookies.** Used to show the location of the Copado Solutions head office and branch offices.

<http://www.google.es/intl/en/policies/technologies/cookies/>.

- **Google Analytics Cookies.** These are used to track how users interact with the content of this website.

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>.

How can users configure cookies?

As this website can be used without cookies, users may block or disable them in their browser settings, so the browser will reject all or some cookies. Most browsers will alert users to the presence of cookies or reject them automatically. If they are rejected, users will still be able to use our website, although the use of some services will be limited and therefore the user experience may be less satisfactory.

How to access cookie settings in the most common browsers:

- **Internet Explorer:** Tools -> Internet Options -> Privacy -> Settings. For more information, please consult [Microsoft support](#), or the browser Help button.
- **Safari:** Preferences -> Security. For more information, please consult [Apple support](#), or browser Help.
- **Firefox:** Tools -> Options -> Privacy -> History -> Use custom settings. For more information, please consult [Mozilla support](#), or browser Help.
- **Chrome:** Settings -> Show advanced settings -> Privacy -> Content settings. For more information, please consult [Google support](#), or browser Help.

It is also possible to restrict the use of third-party cookies by following these instructions:

- **Opt-out of Google Analytics:** <https://tools.google.com/dlpage/gaoptout>.

Updates and changes to the cookie policy

This Copado Solutions website may change its cookie policy to reflect the requirements of laws and regulations, or to adapt the policy to the rulings of the Spanish Data Protection Agency. For this reason, users are advised to consult it regularly.